

# araucaria

## HOTEL & SPA

Welcome to Araucaria Hotel & Spa !

We are very pleased to welcome you by our side.

We wish you a beautiful stay with us.

For your convenience, we remain at your disposal 24 hour a day.

Araucaria's Team

## SERVICES & OPENING HOURS

**Reception / Conciergerie:** 24/7 - Please dial **9**

**Restaurant:** Please dial **8**

**Bar:** 3pm-midnight - Please dial **7**

**Skishop:** 8:30am-6pm -Please dial **6**

**Spa:** 10am-8:30pm - Please dial **5**

**To call another room:** 2 + N° room

## EMERGENCY

In case of emergency, inform the reception (N°9). Evacuation plans are hanged up behind the room door.

Emergency numbers are as follow:

For the ambulance **(SAMU): 15**

For the **police: 17**

For the **fire brigade: 18**

# RECEPTION

Open 24/7



## CHECK IN - CHECK OUT

Check-in is from **4pm** and check-out is possible until **11am**.



## PAYMENT

We accept the following methods of payment: Visa, Mastercard, American Express and cash.



## WIFI

Internet access is provided free of charge by the hotel. The password is written on the notice board in your room.

Computers are also available in the bar area.



## CHILD CARE

If you wish to enjoy this service, the care should be organised several days in advance.

Please contact our concierge service (N°9)



## LUGGAGE

Luggage assistance is available.

A secured luggage room is available during your stay or the day of your departure.



## LETTER - PHOTOCOPY

For domestic, international or express sending, please contact the reception.

The copy service is available at the front desk 24h/24.



## POWER ADAPTERS

Our wiring is connected to 220 volts.

We can lend you adaptors at reception.



## DRY CLEANING

We offer a laundry service, please ask at reception.

# CONCIERGERIE



## TRANSPORT

Transfer or cab can be organised by our concierge service.  
Please feel free to contact reception (N°9).



## TOURISTIC INFORMATION

If you need information on the neighbourhoods, advices or recommendations, please refer to our concierge service (N°9).

# SHOP

A selection of items is on offer at reception (N°9).  
You'll find clothes, objects and confectionery for your enjoyment:

Tissue box .....	17€
Large bath towel .....	32€
Small bath towel .....	10€
Bathrobe .....	55€
Bath mats .....	12€
Hangers .....	3€
Coffee cup .....	12€
Bathroom tumbler .....	9€
Radio alarm clock .....	35€
Phone .....	25€
Kettle .....	17€
Hair dryer .....	65€
Hair dryer bag .....	10€

## **RESTAURANT**

The restaurant is on the upper ground floor (N°8)



### **BREAKFAST**

**7am - 10am**

Breakfast is served in the restaurant.

You can have breakfast in your room until 11am.

You will find the breakfast door hanger to be filled in before 4am.

For room service, a supplement of 3 euros per person will be charged.



### **DINNER**

The buffet dinner is open from 6:45pm to 9:30pm



### **BAR**

**4pm - midnight**

The bar is located on the upper ground floor (N°7). A wide range of hot and cold drinks and cocktails awaits you.

Concerts and events are organised regularly. The schedule is displayed at reception.

## **PLAY & RELAX**

For the happiness of everyone, games are at your disposal next to the bar on the ground floor.

A dedicated children area has been created with videos, games, books...

Feel free to borrow the books located in the library. Please, bring them back after the use.

# ROOM



## WAKE UP

Wake up call service is available. Please contact the reception (N°9).



## SAFETY / DEPOSIT BOX

A safety box is at your entire disposal in your room.

Usage tips are written on the safe.



## PHONE

The phone line is automatically opened at your check in. Prices for external communication are available at the reception.



## BABY BED

Complimentary baby beds are at your disposal.

Please contact the reception.



## TV

Television offers a wide range of international channels, radio and free movies on demand.



## HEATING

The temperature of the room can be adjusted at your convenience through the heating.

# SKI



## SKISHOP

Ski Shop (N°6) is located on the -1 floor.

The shop is opened from 8am to 6pm.  
You can rent, buy or simply store your ski equipment.



## SKI LOCKERS

Ski lockers are available in the ski shop.



## MOUNTAIN CORNER

The mountain corner is located on the ground floor.

The ESF (French Ski School) is present every morning and evening, to organise for ski lessons or to put together your mountain trip.



## SKI PASSES

You can buy your ski passes directly from the hotel reception.

There are 2 types of ski pass: Paradiski and la Plagne.

Paradiski includes the ski areas of Les Arcs, Peisey-Vallandry and La Plagne, offering 260 ski runs.

For the La Plagne area, the pass gives access to 134 pistes.

Prices available from reception.



## SKI SLOPES MAP

When leaving the hotel, you have a direct access to the ski slopes of la Plagne and Paradiski.

Paradiski gathers the slopes of La Plagne, Peisey-Vallandry and les Arcs.

The closest cables car are Becoin, then Colorado and Funiplagne.



# **NUXE SPA**

**Open everyday from 10am to 8:30pm**

The NUXE spa (N°5) is located on the lower ground floor, behind reception. Access is free of charge.

To book a treatment, please contact the spa.

## **SERVICES**

The NUXE spa offers a wide range of activities :

- Swimming pool
- Children area
- Ice cave
- Tepidarium
- Relaxation area
- Tea room
- Herbal sauna
- Treatments and massages

## **LIFE AT THE SPA**

### **ARRIVAL**

If you are late for your appointment, we will have to reduce the duration of your treatment accordingly, out of respect for other Spa guests.

Please arrive 10 minutes before your appointment to ensure that the treatment sessions can start on time.

### **CANCELLATION**

Any cancellation must be made at least 24 hours before the scheduled appointment. In the case of a late cancellation, your treatment will be charged 50%. Clients who do not attend the appointment will be charged a cancellation fee of 100% of the amount of the treatment. If you suffer from health problems (circulatory problems, allergies, asthma, etc.) we ask you to please let our health personnel know, as some of our treatments may not be suitable for you.

### **WARNING**

NUXE Spa declines all responsibility in the event of theft or loss of personal belongings. l'enceinte du Spa.

# **SPA NUXE**

**Ouvert tous les jours de 10h à 20h30**

## **LIFE AT THE SPA**

### **CONTRAINDICATIONS**

Please let our staff know if you have any health problems (circulation troubles, allergies, asthma, etc.) or if you are pregnant as some treatments may not be suitable.

If you are pregnant, please bring a medical authorization at your appointment.

Body treatments and massages are not accessible for individuals under 18 years old.

### **BEAUTY PASSEPORTS**

Beauty passports are valid for one year from the date of purchase.

These are nominative, non-reimbursable, and non-exchangeable.

Current special offers cannot be combined.

### **SHOP**

NUXE and children products are sold at the spa shop.