

# LET'S TALK ABOUT SERIOUS THINGS House Rules

In order for you to have a pleasant stay, and that the conditions of health and safety are guaranteed for all, we ask you to take careful notice of this regulation.

### Use of the premises

- All furniture is at your disposal. Please keep it in good condition and keep it clean.

- It is not allowed destruction or taking out inventory from apartments. In case of renting more than one apartment, please do not take items from one apartment to another.

- The supply of water, electricity and heating is included in the rental price. However, in order to best respect the environment, please turn off the lights when leaving a room, do not let the water run unnecessarily, and do not leave doors and windows open for long if you use heating or air conditioning.

- Each door to the dwelling is equipped with a key lock. Please lock the door of your apartment when leaving the premises. You are responsible for all theft and damage in case of non-compliance with this clause.

- When check in out, guests are required to: close all windows, check if all water taps closed, turn off all electrical appliances in apartment, turn off all lights and lock the front door.

- It is allowed to have visitors in apartment or room, if house rules are respected.

### Safety warnings and rules of decency

- Please respect the other guest's tranquillity and do not disturb them with loudness. The sound volume, inside and outside the property, must be contained in order to respect the tranquillity of the neighbourhood.



### CHAMONIX

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- For the respect of the neighbourhood, it is strictly forbidden to make noise in the evening after 22h and before 8h in the morning.

- It is not permitted to organize parties or listening to loud music in the apartments. We reserve the right to break the contract and stop providing services to guests if they are in violation of this house rules or if they disturb other visitors with their behaviour.

- Smoking is strictly forbidden inside and on the terraces of the accommodation. If smoking occurs during your stay a 200€ cleaning fee will be charged in case of non-compliance. Ashtrays for this purpose are at the entrance of each building.

- Open fire and candles are not allowed in the apartments.

- In case of emergency, please notify the rescue (18 for the firefighters, 15 for an ambulance, 17 for the police).

### Mid and End of Stay Cleaning Service

- This service includes cleaning of rooms and changing of the household linen. However, please be careful not to leave the unit in disorder, including storage of furniture, objects and dishes.

### In case of a technical problem

- In case of failure or malfunction, please contact us immediately. We will do our best to remedy the situation.

- In case of breakage, damage or degradation please report it during your stay, even if no damage seems apparent. We reserve the right to charge the significant damage.

#### Key

- Do not forget to turn in your key(s) at the reception when you check out.

- Please handle the key with care. For the lost or damaged key, a 52€ per key compensation fee will be charged.