

CONCIERGE SERVICES



Our concierge service is at your disposal throughout your stay. For information, restaurant reservations or ski passes, don't hesitate to ask.

Electrical adapters

Our electrical system is connected to 220 volts. Adapters are available at reception on payment of a **CHF 15 deposit**.

Mail

For all national, international and express shipments, please contact reception.
Stamps can be purchased at reception.

Child care

In winter, there's the Wengen Playhouse at the village tourist office for children aged 1 to 6.
In summer, reception can help you find a babysitter.

Doctor and pharmacy

If you need a medical appointment, please contact reception.
There is no pharmacy in Wengen. The nearest are in Interlaken or Grindelwald.

Wake-up call

Ask us to program your alarm clock directly at reception.

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Transport to Wengen train station

If you need luggage transport to Wengen station, please contact reception at least 30 minutes before departure.

For journeys within the village, we'll be happy to book you a cab.

Currency exchange

You can change money (euros and US dollars) at the two banks in the village.

Please ask at reception for further information.

Scooter (Summer)

Scooters and helmets can be hired free of charge from reception. Please note that we accept no liability.

Sledging (Winter)

Sledges can be hired free of charge from reception. Please note that we accept no liability.

Sewing service

Has a button fallen off or a seam come undone? Please return the garment in question to reception, and we'll be happy to sew it back on for you.

Shoe cleaning

We have waxing products available at reception. Please do not hesitate to contact us.

Did you forget something at home?

At reception we have a small selection of hygiene articles. (for example: toothbrushes, razors ...)