

# WELCOME

Hello and Welcome!

It is our great pleasure to host you in Marseille. Our entire team wishes you a relaxing and sunny stay, filled with comfort, friendliness, and Mediterranean warmth. We remain at your disposal at all times to ensure your visit is truly unforgettable.

The Soléo Prado team

## Check-in & Check-out

Your room is available from **4:00 PM**.

On the day of the departure, you'll have to say goodbye before **11:00 AM** (we know, it's always too early).

## Internet

Whether you are here for work, relaxation or both, enjoy seamless connectivity. Free and secure Wi-Fi is available in your room and throughout the hotel's common areas

How to connect:

**1. Select the network**

Soleo\_Hotel

**2. Enter password**

BonjourSoleo

or scan this QR code:



# SERVICES & OPENING HOURS

## Reception desk

We are open 24/7.

The reception team is available throughout your stay to assist you with any information or service (restaurant reservations, activities, taxis, etc.)

Please dial 9 to reach the reception from your room.

## Breakfast

Every day. Breakfast is waiting for you:

**Monday to Friday:** 6:30 AM – 10:00 AM

**Weekends:** 7:00 AM – 10:30 AM

## Outdoor terrace

Every day, from 7:00 AM to 9:00 PM

Looking for a relaxing moment in the sun? Our terrace is open to all guests, from breakfast until sunset.

- **In the morning:** start your day with breakfast while enjoying the fresh air and sunshine of Marseille.
- **During the day:** read, work, or simply enjoy a coffee at your own pace.

## Fitness room

Every day, from 6:30 AM to 10:00 PM

Located on the ground floor, our fitness room is available for your workouts... or just to justify that extra croissant at breakfast.

Treadmills, bikes, weights... everything you need to wake up your body while Marseille slowly comes to life.



# SERVICES & OPENING HOURS

## Luggage storage

Want to enjoy Marseille without carrying your bags?

Leave your luggage in our secure storage and explore or work freely.

## Soléo Shop

At our shop, you will find a selection of souvenirs: T-shirts, mugs, postcards... Perfect for taking home a memory of your stay or making your loved ones happy.

Stop by, choose your favorite item and take a touch of sunshine in your suitcase.

## Everything you might need... on request!

We all forget things sometimes when we travel so don't worry, Soléo Prado reception has got you covered!

### Available amenities:

shaving kits, dental kits, sewing kits, feminine hygiene products

Need more comfort or practical accessories? Also available:

### Also available:

ironing board and iron, adapters and chargers, extra towels, pillows, and blankets, dishwasher tablets

### For families with babies:

Baby kits on request: high chair, travel cot, changing mat, bottle warmer... Everything is ready so your little ones feel just as comfortable as you do.

### Tip:

Just ask, and we'll make it happen... like magic.



# SERVICES & OPENING HOURS

## Security

The hotel is equipped with a video surveillance system, in accordance with current regulations, to ensure your safety...and to keep an eye on your morning croissants.

A fire evacuation plan is located on the back of your door, please take a look.

For your safety (and that of your neighbours), each room has a highly sensitive smoke detector. As smoke is better enjoyed in a café than in a room, the hotel is entirely non-smoking, including all common areas. In case of non-compliance, a fee may be added to your bill, something we'd rather not see affecting your holiday budget.

Fine: €150

## An eco-friendly gesture

Because Marseille is even more beautiful when we take care of it, your bed linen and towels are changed every 3 days.

If you need fresh towels earlier, simply leave the used ones in the shower.

